**Position:** Site Reliability Engineer Manager

**Client**: Carnival Cruise Line ( <https://www.carnival.com/> )

**Length:** Permanent Direct Hire

**Salary:** 160K + 15% bonus – open to a higher rate for the right candidate

**Location:** 100% REMOTE

**Project Details:**

We are seeking a technical hands-on Cloud Reliability Engineering Manager to manage and lead a talented team of Site Reliability Engineers across AWS, Azure, and GCP environments. This person will bring at least 10 years of relevant experience managing remote Cloud SRE teams. The individual will be expected to ensure our cloud infrastructure's reliability, scalability, and resilience.

**Day to Day:**  
This technical SRE Manager will be asked to manage team members as well as occasionally handle high level incidents and jump on calls with customers to resolve issues. The team will be a size of 25 Engineers all working in the multi cloud environment (don’t need someone with experience in all clouds). This person will be managing budget, performance to improve SLA’s and KPI’s. All responses are tracked and will need to manage the system that tracks the response times. After incidents this person will need to do a review of what happened, why it happened and how long it took to bring the technology back up. They will be responsible for documentation on how to resolve the problems for the future.

**Must Haves:**

* AWS, Azure, GCP – ideally at least 2 of these but okay with just 1
* Experience managing a team of engineers (preferable SRE)
* SRE Experience
* Coding in any language
* Good personality – working a lot with the business, need to be okay under pressure, being able to explain the WHY behind things, very sharp

**Responsibilities:**

* Develop, implement, and optimize the SRE strategy across various cloud platforms (AWS, Azure, GCP)
* Lead and manage the SRE team, fostering an environment of continuous learning and growth
* Solve hard-core technology problems – availability, scalability, performance in the cloud, prevents critical business applications outages
* Drive Incident Management process and oversee post-incident reviews
* Monitor system performance and implement reliability improvements
* Define and establish SLOs, SLIs, and error budgets
* Coordinate with cross-functional teams to ensure system performance aligns with operational goals
* Facilitate communication around system performance and incidents to stakeholders
* Manage the implementation of Cloud Management Tools and Cloud Security Tools
* Governance, operationalization, and cost management of cloud platforms
* Less than 25% shore-based travel

**Qualifications:**

* Bachelor’s degree in Computer Science / Systems Engineering
* 10 + years of overall IT Experience
* 5+ years of managing Cloud SRE teams across AWS, Azure, and GCP
* 5+ years of hands-on experience with infrastructure design and deployment utilizing Cloud PaaS and IaaS cloud offerings
* 5+ years of configuration/management experience with Cloud networking technologies.
* 5+ years of cloud Operations knowledge with automation
* 5+ years of cloud Solutions (Azure, AWS, GCP), Azure AD, Azure WVD, ARM templates, Kubernetes, Containers, Terraform, Azure DevOps, Python, React
* 5+ years of managing people
* Deep understanding of cloud architecture and operations, and strong knowledge of cloud security fundamentals
* Familiarity with DevOps practices, CI/CD pipelines, and Agile methodologies
* Exceptional leadership, organizational and communication skills
* Proven track record of troubleshooting and problem-solving complex technical issues
* Solid understanding of Cloud Native and Serverless technologies
* Solid network foundation with experience deploying Zero Trust solutions
* Ability to learn new technologies and development languages at fast pace
* Azure Administrator / Azure DevOps
* AWS Certified DevOps
* Google Cloud Engineer